

Visit to UP RERA

Participants:

Team from RERA Assam accompanied by members of AREIDA (Assam Real Estate Infrastructures and Developers Association)

Destination: Uttar Pradesh Real Estate Regulatory Authority (UP RERA):

Objectives of the Visit:

Study Operational Framework

Observed the day-to-day functioning of UP RERA to gain practical insights.

Understand Grievance Redressal Mechanism

Explored their structured and tech-driven dispute resolution model for complainants.

Analyze Website Architecture:

Reviewed their digital interface, including:

- ✓ Case tracking features
- ✓ User navigation
- ✓ Layouts for project and agent disclosures

Adopt Best Practices

Collected valuable learnings to enhance RERA Assam's own functioning, transparency, and citizen service delivery.




